



## KENYA ACCREDITATION SERVICE

P. O. Box 47400-00100, TEL. +254-725-227640; +254-787-395679, NAIROBI  
Email: [info@kenyaaccreditation.org](mailto:info@kenyaaccreditation.org) Web: [www.kenas.go.ke](http://www.kenas.go.ke)

# ISO/IEC 17020 IMPLEMENTATION TRAINING

## ISO 17020:2012 - Conformity assessment — Requirements for the operation of various types of bodies performing inspection

### Overview

This International Standard covers the activities of inspection bodies whose work can include the examination of materials, products, installations, plants, processes, work procedures or services, and the determination of their conformity with requirements and the subsequent reporting of results of these activities to clients and, when required, to authorities. Inspection can concern all stages during the lifetime of these items, including the design stage. Such work normally requires the exercise of professional judgement in performing inspection, in particular when assessing conformity with general requirements

### Course Objective

This **3 day non-residential course** aims to provide participants with an in-depth appreciation of the **requirements of ISO/IEC 17020:2012 and ILAC P15 and G27 documents**. The course will also entail their application to the accreditation of various types of inspection, including an introduction to the KENAS assessment and accreditation process.

The course will provide a detailed training on the requirements of ISO/IEC 17020, the structuring of quality system documentation, implementation and steps towards Inspection Body Accreditation.

### Who should attend?

This course is suitable for inspection body personnel who need an understanding of the requirements of ISO/IEC 17020: 2012 for use in accredited inspection, and would be appropriate for those who establish / structure or maintain a suitable quality management system for an inspection body.

### Desired outcomes

On successful completion of the training, individuals will possess the knowledge and skills to;

- Design, implement and continually improve a management system for quality, administrative and technical operations of inspection based on the requirements of **ISO/IEC 17020:2012**, meeting requirements of **ILAC P15 and G27 documents**.
- Develop and utilize requisite documentation including; policies, procedures, manuals, forms / checklists, work instructions related to an organization's inspection processes and activities.
- Lead the process of seeking inspection body accreditation which will lead to acceptance of the results of an organization's Inspection processes and activities worldwide

The practical exercises have been carefully designed to focus upon issues that commonly arise during design, implementation and continual improvement of a company specific management system based upon the requirements of ISO/IEC 17020:2012.

**Your investment** – KES: 52,200 (16% VAT inclusive) per person  
**Venue** – Mombasa Beach Hotel  
**Duration & Dates** – 3 days (18<sup>th</sup>, 19<sup>th</sup> & 20<sup>th</sup> October 2017)